

MOTION BY SUPERVISOR MARK RIDLEY-THOMAS

APRIL 27, 2010

Utilizing Existing Database System To Track Poorly Performing Contractors

In Fiscal Year 1999-00, the County of Los Angeles (County) implemented a contract database to track the performance of Proposition A, information technology, construction and cafeteria services contractors; this database is currently managed by the Internal Services Department. County departments use the database to evaluate the performance of these contractors and use the results of the evaluations during the contract solicitation process when existing Proposition A, information technology, construction and cafeteria services contractors submit bids for new contracts. In addition, County departments use the database to report contractors that the County debarred.

Although the current database is a good start, it includes only a small percentage of County contractors. The County, as a whole, does not have a mechanism in place to alert departments of all poorly performing contractors including children, mental or health services providers. This is particularly troublesome since these contractors

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provide vital services directly to our residents within Los Angeles County. The Auditor-Controller has issued reports routinely of poorly performing children, mental and health services contractors, some of which materially overbilled the County or spent program funds inappropriately.

It is imperative that the County establish a mechanism to alert departments of all poorly performing contractors. This will help ensure the County does business only with responsible contractors and further protect the public assets and interest.

I THEREFORE MOVE, THAT THE BOARD OF SUPERVISORS:

Direct the Chief Executive Officer, Auditor-Controller, County Counsel, and the Director of the Internal Services Department, to report back within 90 days of the following:

- (1) Form a work group that may include other key departments with contract services;
- (2) Identify a mechanism to track poorly performing contractors;
- (3) Identify a mechanism to notify poorly performing contractors that they will be placed on this list absent sufficient corrective action and/or restitution steps; and
- (4) Provide a standard report or information sheet on a monthly basis, i.e., "DO NOT CALL LIST" to alert County departments when poorly performing contractors are identified.

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